




How to Reach Support

The support team can be reached in multiple ways:

Phone: (888) 290-0038

Email: Support@totalcx.com

Chat: Click on the chat  in the lower-left of the Dashboard (you must be logged in).

Support Portal: Click on Submit a Request near the top of the Support page.

Support General Information



The support team is available to assist with any of your needs pertaining to TotalCX™ products and services.



Our support team is made up of two departments: **General support** and **Phone System Support**.



The **Phone System Support** team helps with all things related to the *InteractiveTel Hosted Phone Platform*. While the **General Support** team can handle any other request.

